Societal Trends and Archives Outreach

Constructing Roadmaps for Program Growth and Sustainability

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Is it important for Archives and Archivists to be relevant today and position for the future?

A Proactive Stance

- Who is out there?
- What do you want to commit to?
- Who do you want to reach?
- How can you reach them?

Society's Zeitgeist

It's a fact: **Human behavior models cultural trends**. So reading society's zeitgeist helps brands clarify what they need to know and position themselves best to **match the social mood and needs**.

Forces of Change Impacting Cultural Practice and Relevance

Some Big Bucket Items:

- Growing Diversity in the US and World
- Education Needs
- Technology and Connectivity User Generated World
- Others?

Assumptions to Challenge

- Notion of historical gatekeepers and institutions "Cultural Power"; "raw vs. expertly mediated"
- Priorities and methods for archival processing and access
- Audience and community engagement models
- Notions of partnerships and collaboration
- Skills and knowledge of archival professionals
- Outreach tools and approaches

Factors: Population Trends

- By 2050 US will be a country of all minorities
- 57% of world population is Asian
- By 2040 Hispanics will represent 25% of US population. (Blacks are currently 12.4%)
- The largest minority group in America are people with disabilities.
- % of poverty continues to grow worldwide, including the US.
 Nearly 20% of children and 13% of all Americans live in poverty.
- By 2007 27.6% of US population was under 20 years old
- By 2030 19% of Americans will be 65+
- US has the most religious diversity of Western countries.

Understanding Diversity

"While it's easy to embrace the value of diversity, it can be dauntingly difficult to effect change, which can be elusive."

-----paraphrase of statement by SAA President, Elizabeth Adkins, August 2007

Lonnie Bunch, 2002

"Ultimately, cultural institutions are special places: touchstones of the past, keepers of our collective memories, sites that enrich and places that inspire. Yet without fully embracing the challenges of diversity, these institutions cannot be the glue that helps to bind a city or a nation together. Without fully embracing diversity, they cannot be the safe places that help us to conceptualize our world and to visualize the possible."

Factors: America's Education Gap

"If you look at who enters college, it now looks like America. But if you look at who walks across the stage for a diploma, it's still largely the white, upper-income population."

Hilary Pennington, Director of Postsecondary Programs, Bill & Melinda Gates Foundation

Newsweek, February 2010

Education Stats

- Every nine seconds a student in the US becomes a dropout. (Rates in some major cities as high as 50%).
 National graduation rate = 68.8%)
- Recent studies show that more and more poor and nonwhite students aspire to graduate from college, but their graduation rates fall far short of their dreams.
- People with no high school diploma tend to view museums, archives and historic sites slightly less trustworthy than those with high school educations and above.
- The fields that are pipelines for our profession are the whitest in the United States (AHA, ALA).

Factors: Technology Applications Trends

- New presentation platforms with social media, live feeds and video
- Expansion of Smartphone Technologies
- Location-Based Marketing (Foursquares)
- Geo-coded searching (Google Earth, Foursquares)
- Expansion of video platforms (YouTube)
- Conversation monitoring (institutional blogs)

What does all of this mean to Archivists?

 Is there individual and institutional understanding of what's coming down the road?

- Does your organization have a diversity definition or policy?
- Does your organization have an education outreach program or policy?
- How do these apply to the archives program?
- Is the archives program proactive in embracing new technology trends?
- Is there at least one person in your institution, whose job includes looking at what is on the horizon and assessing potential stakeholders.

Engaging the New Audience?

While engaging new partners, underserved communities, and new approaches presents challenges to all, the opportunity to create new alliances far outweighs the first tentative steps of planning and introduction. .. archival documents are a fantastic means to "start the conversation."

--- **James McSweeney**, Regional Liaison – NARA Atlanta

Key Questions First Phase – Seek Understanding

- What does diversity and outreach mean to your organization, and in the communities you live in, work in, and affiliate with?
- What are some of the issues that exist these arenas?
- What are some the positive steps currently being taken and what are their impacts?
- What issues are not being addressed?
- What are the skills and assets you bring to the table?
 What will you need to develop? worksheet
- What do you want to do? What the specific problem(s)/issue(s) do you want to address?

Developing a Successful Roadmap

- Roadmap = feasible plan with outcomes and targets.
 The making it real plan!
- Stakeholder assessment Who needs to be in my circle and how do I get their buy-in?
- Resources assessment What is needed and where will it come from? Can it be created and/or developed over time?
- <u>Timeline</u> What can be **realistically** accomplished and when?

Case Study - Geo Coded Archives

 Philadelphia Records Department – Public/Private Partnership with Azavea.

"This is the best use of taxpayer money I've heard in a long time. I'd even be willing to pay *more* taxes if it would speed up the image uploads. I've become a phillyhistory.org junkie."

--- Duane Swierczynski, Chief Editor, *Philadelphia* City Paper

Project History

- Launched 2006 off of City's GIS platform, provided a platform for PhilaPlace (http://www.philaplace.org/)
- PHMC grant for initial big push on scanning and some marketing
- NEH/IMLS Integration with Philadelphia Free Library and social media features
- NEH Digital Humanities Startup Augmented Reality
- Azavea Sajara software framework, R&D
- DOR funding for prototype; ongoing scanning
- Awards: 2007 Best of Philadelphia; 2011 AASLH Award of Merit, among others

PhillyHistory.org

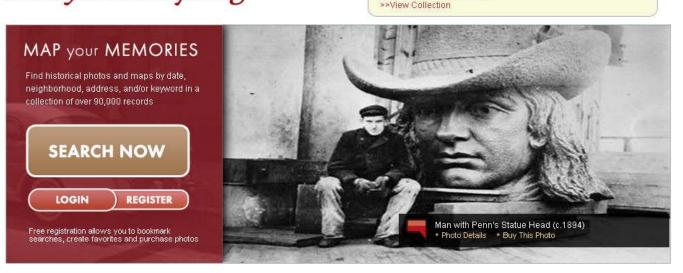


Camp Independence, Civil War Recruiting Camp The Library Company of Philadelphia via PhillyHistory.org

- 10 collections from 5 organizations
 - Philadelphia City Archives
 - Philadelphia Water Department
 - Philadelphia Office of the City Representative
 - Library Company of Philadelphia
 - Free Library of Philadelphia
- Over 99,000 historic photographs and maps
- Over 8,400 registered users
- 13,000 unique visitors per month

PhillyHistory.org

Historic Images from the Free Library of Philadelphia Now Available on PhillyHistory.org!



Featured Searches







Centennial Exhibition 1876

Historical Images of Philadelphia

Old City, 1880-1900



South Philadelphia, 1950-1959



Philadelphia Phila School Children Piers in the 1930s

Si

Philadelphia Piers

Philadelphia City Archive

The Philadelphia City Archive is one of the country's largest municipal archives, with about 2 million photographs, dating from the late 1800's. Discover gorgeous images of Philadelphia, its industry, architecture, culture, and people.

>> Learn More

Visit Our Blog

Learn about the history of the city from our archivists through our collection.

Recent Post:

>> Selecting Images for Augmented Reality

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Check out our great transatlantic partnership with HistoryPin

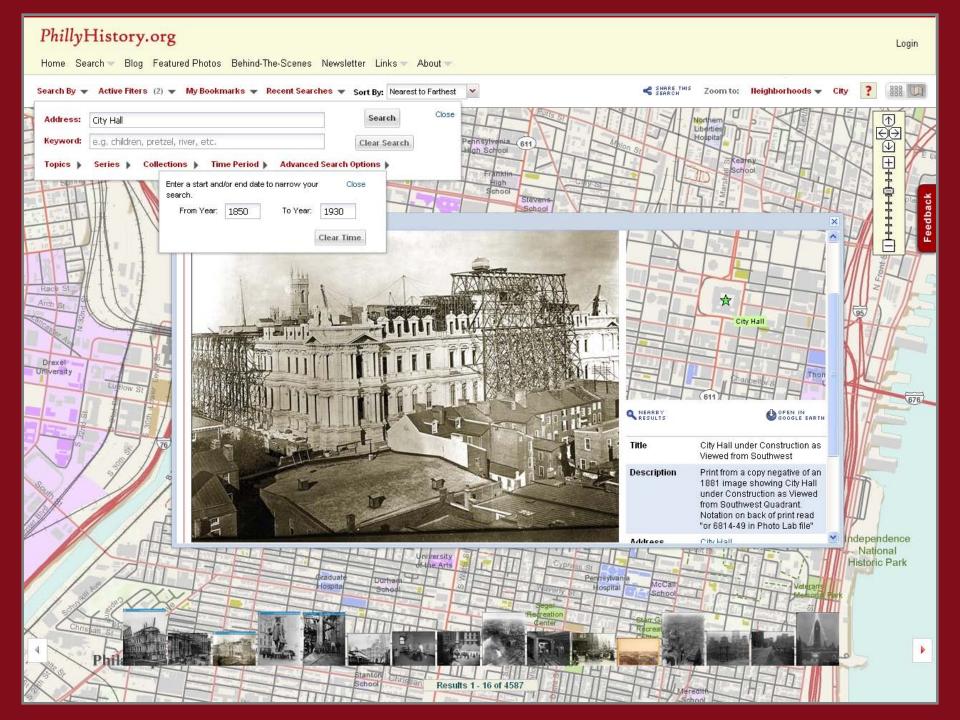
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Have an iPhone?

Check out our iPhone/iPod Touch formatted historic photo search

>>Visit http://phillyhistory.org/i/

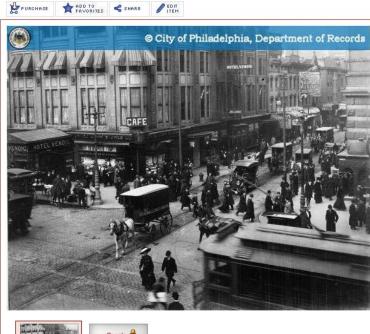




Google Street View

1911

12th and Market Streets-Northwest Corner

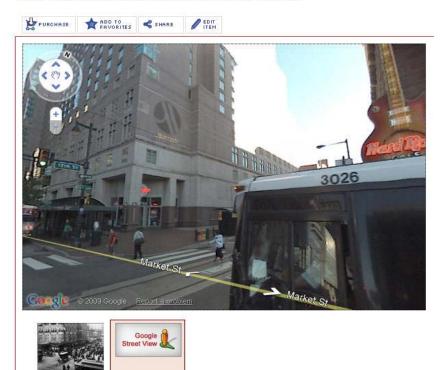






2009

12th and Market Streets-Northwest Corner



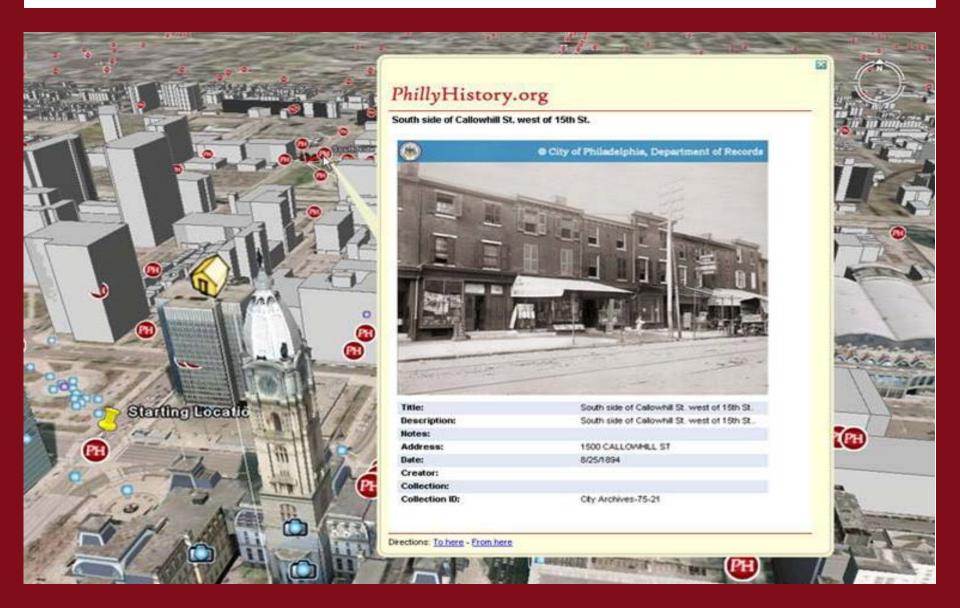
Geographic Search

- Each image is geocoded (assigned latitude and longitude coordinates) by entering an address or intersection as part of the metadata for that image.
- Users can search for photographs based on locations such as address, intersection, or neighborhood.
- Geographic search is used more than any other search criteria. Other search options include keyword, date, and collection searches.

New Technology for Viewing Old Images

- Comparison between historic images and the present day via Google Street View
- Option to view search results in Google Earth
- Mobile access via smartphones (iPhone and Android devices)
- Application programming interface (API) to feed data into other systems
- Research into augmented reality

Google Earth



Mobile Web App







Application Programming Interface (API)

- Data can be fed into another system in an organized and controlled way
- EveryBlock Philadelphia, a hyperlocal news site, used the API to link to historic images from PhillyHistory.org.
- PhillyHistory.org saw an immediate 10% increase in visitors after EveryBlock Philadelphia began linking to images.

Augmented Reality (AR)



- AR is the overlaying of digital data or imagery on a live view of the physical world
- Funded by an NEH Digital Humanities Start-Up Grant
- Works on iPhone and Android devices
- Displays historic images that were taken near the user's current location as an overlay on the view of the landscape
- Became available as a prototype version during summer 2011

Utilizing Public Knowledge



- Each image includes option for users to submit error reports with information on incorrect data or locations
- 2,250 error reports submitted
- PhillyHistory.org team investigates reports and corrects data as necessary
- 90% accuracy for publicly submitted error reports

The *Philly*History.org Blog

- Updated weekly
- Written by local historians and graduate students
- Provides the context and stories behind the images on topics as diverse as Philadelphia beer and "rat receiving stations"

The PhillyHistory Blog

Discoveries from the City Archives

Kill the Rats!

By TIMOTHY HORNING | Published: MAY 23, 2011



PURCHASE NEARBY

When we hear "bubonic plague" most people tend to think of the "Black Death" that swept across 14th century Europe. Transmitted to humans by bites from infected rat-fleas, the pandemic infamously killed up to a third of the entire population of Europe. What is mostly unknown is that bubonic plague also had deleterious effects on the populations of Asia, South America and North America. Cases of bubonic plague have been reported in nearly every country in the world. And while we also tend to think of bubonic plague as relegated to the history books.

stunningly, cases are still being reported into the 21st century.

The United States remained plague-free until 1900 when an outbreak occurred in San Francisco. Though this outbreak was nowhere near the proportions that had affected Europe and Asia ("only" 121 people died), it was enough to thoroughly scare some other states into ending all trade with the entire state of California, fearing that the plague would literally be imported into their populations as well. Since rat infestations were mostly a problem of urban centers, many American cities began to put in place practices to stave off an outbreak of plague.

Search

To search, type and hit enter

Categories

Behind the Scenes Entertainment

Events and People Historic Sites

Neighborhoods New Features

Public Services
Snapshots of History

Uncategorized Urban Planning

RSS Links

All posts All comments

Archives

October 2011 September 2011 August 2011 July 2011

Options for Public Sharing

 Each image can be shared via email or social media options. Users can also add images to their "favorites" folder or leave a comment about the image.

City Hall Under Construction - Viewed from Southwest



Users can also share blog entries via social media options.

"Kill the Rats!" is the first article in "Snapshots of History," a new series of blog entries that will provide background info on select images from the PhillyHistory.org database.



Social Media and Public Outreach

- PhillyHistory on Twitter
- Select images on *Philly*History.org Flickr account
- E-newsletter sent to registered
 PhillyHistory.org users several times a year



Revenue Component



right watermarks shown above do NOT appear on prints. The image above is for surposes only and may appear blurry on your screen. Actual prints are made from olution files for perfect reproduction.



Product Details

The image is printed on custom-sized paper to fit the particular image. The paper measures 10" (25cm) on the longest side and is variable on the shorter side according to the shape of the photograph.

Revenue Options

- Images may be purchased as prints (framed or unframed), canvas prints, and photo gifts (mugs, puzzles, etc)
- Purchasing is managed through Pictopia
- An online licensing system enables users to submit license requests for use of specific images. Administrators can respond to requests via this web-based system.
- Partner organizations receive revenue from sales and respond to license requests for their images

Case Studies: Addressing the Education Gap

- Building to the Electronic School House
- Education Disparity: Navajo Indian Nation
- Minorities in Archives and History Leveraging National History Day
- Training a new generation of teachers Leveraging National History Day

NYS - Documentary Heritage Program

Closing the Gap in the Archival Record of New York

- New York State Historical Records Advisory Board's mandate to identify, survey, collect, and make available historical records that relate to under-documented groups or subjects, the State Archives has identified and given priority to specific topical areas. Many of these records are in serious danger of being lost or neglected, yet they document major change in local communities, the State, and the Nation. An explanation of the reasoning behind each of DHP's Topical Priorities follows.
- Priority Area: Population groups in the 20th and 21st Centuries New York's history during the 20th and 21st centuries has been substantially effected by the arrival, emergence, and growth of a great diversity of groups united in varying degrees by shared culture, ethnic or racial background, socioeconomic status, beliefs or values, or experience.

Rediscovering New York History and Culture Goals

http://www.archives.nysed.gov/rindex.shtml

We want to make sure that:

- All the diverse communities, peoples, and events in New York history are fully documented
- Historical resources are easily accessible for research and learning.
- You have the resources to learn about your state, community and family history.

Here you will find:

- a single point of entry to a vast array of resources
- historical record collections and institutions topically link together
- gaps in documentation -- by drawing attention to under-documented communities and topics we hope to raise awareness of the need for documentation

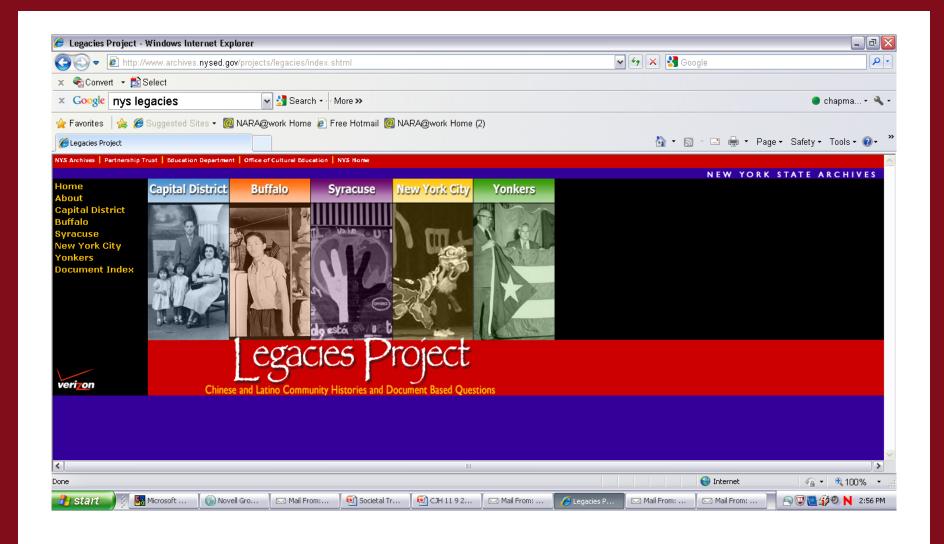
Want to help tell the stories of New York's communities and people?

- We encourage you to contribute information that may help others.
- Learn about our <u>Vision for the future</u>
- Find out more about activities of the <u>State Historical Records Advisory Board in</u> relationship to Rediscovering initiatives.

NYS Latino Documentation Efforts (Sample)

- NYS Archives Latino Heritage Documentation project
- West Chester Library System member libraries collect and preserve Mexican Community heritage
- Hunter College (NYC) Puerto Rican community heritage, including labor movement

NYS Legacies Project: Chinese and Latino Communities



NYS Latino Documentation By-Product

http://www.archives.nysed.gov/projects/escuela/index.shtml



The Electronic Schoolhouse

- A Document Resource in Spanish and English, supporting language development skills, as well as social studies and other subjects.
- Partnership: NYS Archives, NYS Archives Partnership Trust, Time Warner and 9 collecting institutions.
- Enables teachers to produce customized learning and give non-English speaking parents instructions or copies of student homework.
- Serving est. 3.3 million Latinos (16.7% of NYS population) and an est. 5 million student population. Useful national education resource, too.

Education Disparity

- National Archives Regional programs have supported local education projects with over \$51 million in U.S. Department of Education Teaching American History grants, as well as U. S. Department of Agriculture, State, private and NEH education and heritage funded local initiatives.
- These on-the-ground efforts reach into underserved communities, as well as help communities with heritage priorities involving minorities and underdocumented regional, state and local history.
- NARA regional programs have leveraged their limited discretional funds via these collaborations to build a larger presence for the agency, as well as for the regional operations, while serving more diverse and underserved segments (rural communities) of the American student population.

Department of Agriculture Rural Outreach Program - Fort Worth, TX

- The Distance Learning and Telemedicine (DLT) Program is specifically designed to meet the educational and health care needs of rural America through the use of advanced telecommunications technologies to improve the quality of life of rural Americans.
- The distance learning program finances equipment to expand educational resources to students and educational institutions in isolated rural areas.

Reaching Schools via Distance Learning - NARA Fort Worth

2009-2010 Statistics:

- 21- programs given
- 10,727- students reached
- 39- Region 11 Connections (core)
- 194- Other Texas Connections (besides Region 11)
- 31- Out of State Connections
- 264- Total Registrations

Video Conference - Distance Learning



Navajo Education -NARA Denver



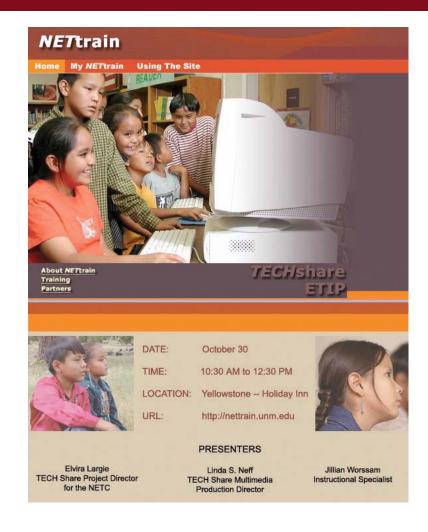


Why This Initiative?

- Navajo poverty rates are critically higher than other race or ethnic groups.
- A crushing 67% of Navajos on reservations live below the poverty level. 49.1% of all Navajos in NM live below the poverty level.
- 64.4% of Navajo children live below the poverty level.
- 60.9% of families in poverty are headed by adults who did not graduate high school.
- Navajo dropout rates are twice the national average with 3 out of 10 not completing high school.

Partnership

- Navajo Education
 Technology Consortium
 – Integrating Culturally Relevant, Standards Based, Multi-Media into
 the Native American K 12 Curriculum on or
 near the Navajo
 Nation.
- University of Northern Colorado History Department.



NARA Contributions/Benefits: Enriching Teaching Capacities

- Provided us with the opportunity to tell NARA's story, and expose the teachers to ways to use NARA's online resources in their classrooms.
- Gave us the chance to show how original Federal records from several different agencies relating to Navajo history and give teachers an opportunity to understand archival description and the arrangement, as well as record content
- Worked in collaboration with educators and the community to make archival records relevant to learning and community priorities.
- At the request of the teachers' themselves, the 2nd year program focused more intently on using the original archival materials in learning about Navajo history and culture, and their complex relationship with the Federal government.

A New Generation for Archives and History - Philadelphia







National History Day Philadelphia - Senior Division Day

NHD Philly served over 1,000 students throughout Philadelphia neighborhood schools in 2010

Why Create NHD for Philadelphia?

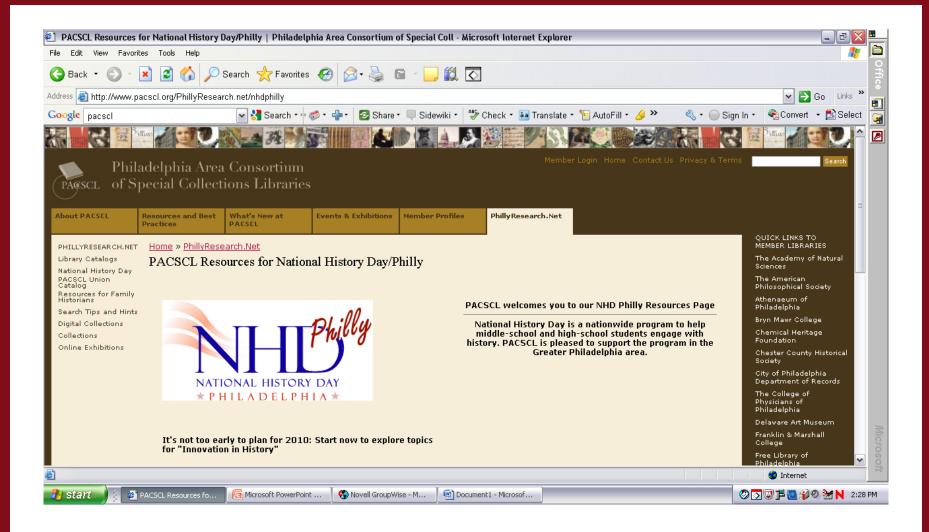
Local history institutions, including archives, wanted to:

- Support education and improve their education products, as well as local education outcomes, particularly in neighborhood schools.
- Needed to grow new audiences.
- Saw potential in influencing a new generation and a diverse student population regarding their future.
- Build capacities within the region's cultural sector.
- Most recently, influence the training of new teachers.

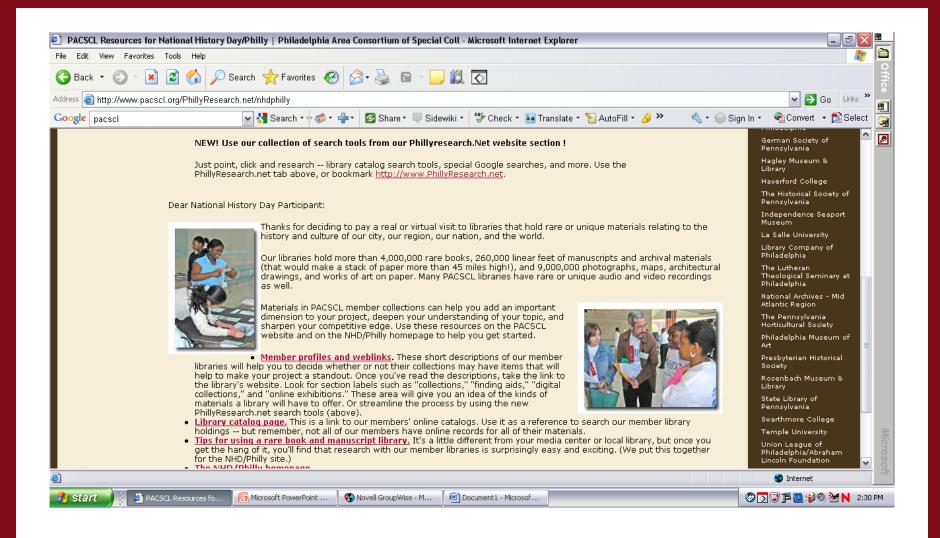
Strategies to Encourage Underserved Schools and Students

- Collaboration of over 40 partners, reaching virtually every neighborhood in the City.
- Commitment to reduce or eliminate economic barriers for teachers, students and parents.
- Facilitate teacher participation by engaging education stakeholders and soliciting the support of community leaders
- Enable students to have direct support from curators, archivists and librarians.
- Let students early in their education see and understand the archival profession, as well as learn how history is constructed.

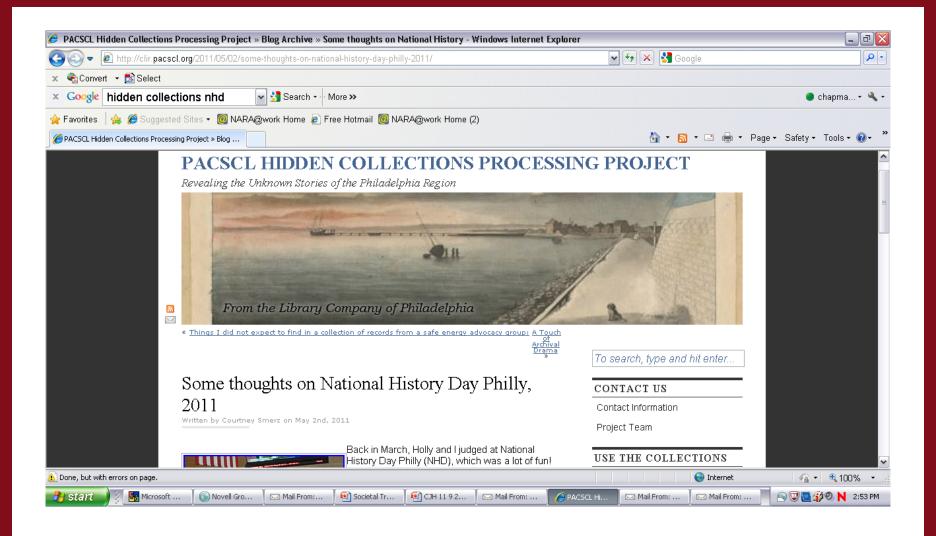
Helping Students Find Archives PACSCL Product Sample



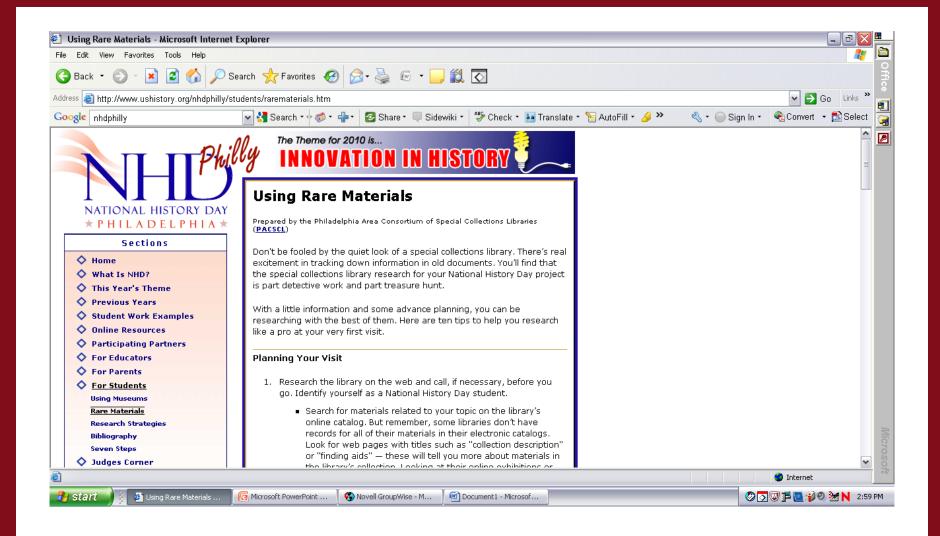
PACSCL Product Sample



PACSCL: Hidden Collections Project



Helping Students Use Archives

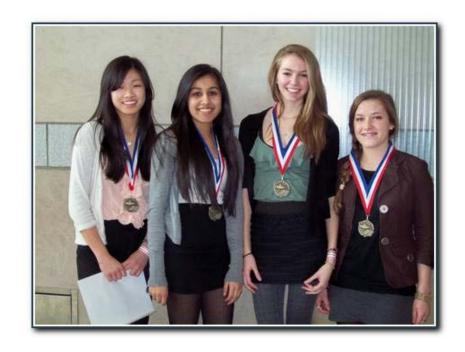


National Finalists - Changing History's Face

The Gradual Abolition Act: Freedom by Degrees

Brethren in Bonds: the Philadelphia Female Anti-Slavery Society





Outcomes Yr -6

- •Philadelphia Mayor Nutter presented with our colors!
- History Channel Outstanding Award!
- •Aligned program to SDP's curriculum
- •PA Governor funded NHD in PA
- •Scholarships to nearly 600 students to the State Finals!
- Student internships at archives and history institutions
- Improved teacher practice across disciplines (per teacher feedback)
- More patrons at archives and history institutions
- •Students think archivists are "way cool"
- •New collaborations!



Creating a New Generation of Teachers

- A pilot project with Temple University School of Education
- Cultural field service practicum for pre-service secondary social studies teachers
- 40+ students; 22 cultural institutions
- 1st Semester Customized field practice for each student
- 2nd Semester NHD Competition as judges or volunteers; same semester as student teaching
 - "...this experience places students in museums, archives, and historic sites around the region and they are beginning to forge a link between and among history, education, and the broader community. This belief that the entire community can support and serve the goals of history and civic education is one of the hallmarks of the social studies certification program."

----Dr. Christine Woyshner, Associate Professor

Lessons and Opportunities

- Grassroots programs can make significant inroads into reaching new audiences and diverse communities, connecting them to the archival profession and our institutions.
- Grassroots activities have the potential to not only change the participation of underserved and underrepresented groups, but can make major contributions to the way archives and history contribute to the quality of life in communities

Building Bridges through Public Programs

Atlanta, Georgia

 We Are Americans - Asian Pacific Symposium

Naturalization Ceremonies

About Greater Atlanta

- The region's racial/ethnic diversity is greater than the nation as a whole.
- 20% of new residents were born outside of the United States and these immigrant populations are expected to grow faster than native populations.
- 2% of Atlanta's current population are Asian and this percentage is expected to rise.

"We are America: Asian Pacific in the American South"

Metropolitan Area is home to thousands of Asian Pacific Americans—Chinese, Vietnamese, Korean, Indian, Pakistani, Laotians, etc. . - 200 attendees

Essay Winner: "We are America: Growing – up Asian Pacific American in the U.S. South"





"I'm so glad to be here. This is where I became an American citizen."--- Asian Pacific Symposium Attendee

Oath of Allegiance



New American Citizen!



Atlanta's Guiding Principles

- The holdings and resources of the National Archives underscore a million times over the simple but eloquent adage of "out of many, one."
- Our partnerships, exhibits, educational initiatives, and public programs must be as inclusive, diverse, and stimulating as the records we hold in sacred trust for the public.
- While engaging new partners and underserved communities presents challenges to all, the opportunity to create new alliances far outweighs the first tentative steps of planning and introduction.
- True learning and cultural understanding result best from open dialogue and collaboration;
- Archival documents are a fantastic means to "start the conversation."
- Our holdings document the many layers, textures, voices, and faces of America; plans for access, use, and promotion must embrace the same.

What Do these Case Studies Teach Us?

- Need for specific clear goals/targets Learn the audience you want to reach. Know the problem(s) you want to solve. Don't be afraid of a "BHAG".
- Galvanize support "All Hands on Deck", but take the long view; be a risk taker
- Build off of existing systems Library networks, info systems, projects
- Establish and/or acquire funding (baby steps are fine); integrate into existing work
- Build partnership across a lot of sectors
- Use base activity to support new products and public outreach

Questions, Comments, Feedback

Featured Projects Contacts

- PhillyHistory.org Commissioner Joan Decker, Department of Records, joan.decker@phila.gov
- NYS Legacies/Electronic School House, Christine Ward, cward@mail.nysed.gov
- Rural Education Meg Hacker, NARA Fort Worth, meg.hacker@nara.gov
- Navajo Education Eileen Bolger, NARA Denver, eileen.bolger@nara.gov
- Building Bridges with Public Programs James McSweeney, NARA – Atlanta, james.mcsweeney@nara.gov
- NHD Philly Andrea Reidell, NARA- Philadelphia, andrea.reidell@nara.gov
- PACSCL Laura Blanchard, Iblanchard@pacscl.org